



## INFORMATION SECURITY POLICIES AND QUALITY MANAGEMENT SYSTEM

**OARO** is a global leader in digital security applications based on biometrics and cryptography, revolutionizing how leading organizations authenticate and authorize information flows.

**OARO** understands that the security of information relating to our customers is paramount, and has established an **Information Security Management System** in accordance with the requirements of **the UNE-ISO/IEC 27001:2013** to ensure the continuity of information systems, minimize the risks of harm and ensure compliance with the objectives set, which is a framework of action necessary to protect information resources from threats, internal or external, deliberate or accidental, in order to ensure compliance with the confidentiality, integrity and availability of information. In addition, all necessary measures will be put in place to comply with the applicable regulations on security, relating to computer policy, the safety of buildings and facilities and the behaviour of employees and third parties associated with OARO in the use of information systems.

At **OARO** we are committed to Quality, and the company has established a **Quality Management System** in accordance with the requirements of the **UNE-ISO/IEC 9001:2015** standard to achieve maximum knowledge of our software development services and to offer strictness in the recommendations, agility, and flexibility in approaches and total commitment to our customers. We seek excellence in our services implementing advanced systems with tailor-made solutions according to the needs of our customers.

**OARO** has established a **Quality Policy** with the following guidelines:

- To provide workers with the skills and knowledge necessary for the proper performance of their duties.
- Maintain commitment to continuous improvement of process, procedures, products and services, through the use of quality indicators.
- Use standard procedures, methodologies and working tools and conduct internal audits to ensure proper use.
- Keep up to date the planning of all projects and carry out the necessary monitoring and control to ensure the fulfillment of the objectives established in time, cost and quality.
- Identify and control project risks and implement mitigation or contingency measures.
- Ensure the correct implementation of customer-agreed requirements and manage any changes in a controlled manner.
- Analyze alternative solutions and select, design, and deploy the solution that fits the required functionality.
- Ensure the proper functioning of the different components of the system and their correct integration.
- Ensure and validate with the user that the system complies with the expected functionality.
- Control all changes made to project deliverables and ensure the correct upload of developments to the customer's productive environment.
- Comply with the requirements of the legislation applicable to our activity, the requirements and commitments acquired with customers and third parties.



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This Quality Policy is understood, implemented, and kept up to date at all levels of the organization and has the full commitment and support of the management of **OARO**.

Signature, as of October 5, 2020:

A handwritten signature in blue ink, consisting of a stylized, cursive script that is difficult to decipher. The signature is written over a horizontal line.